

# Second Medical Opinion

Trust the experts with your health



**The Second Medical Opinion service provides access to over 53,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.**

If faced with a health problem, most of us want to have a clear understanding of what's wrong. The Second Medical Opinion service ensures you are getting the best available medical advice. This Support Service is provided free of charge<sup>1</sup> and can be accessed as many times as you like.

To access Second Medical Opinion call

**0800 085 6605**

or register at <http://canadalife.askbestdoctors.com>

**FREE** to use for:

#### **Group Income Protection**

- ✓ All UK-based employees, whether insured or not
- ✓ Immediate family members of the employee<sup>2</sup>

#### **Group Critical Illness**

- ✓ All UK-based employees covered under a critical illness policy
- ✓ Immediate family members of the employee<sup>2</sup>



**Canada Life**  
Group Insurance

# What support does the Second Medical Opinion provide?

## Access an Expert

- ✔ Locates a world-leading expert in your condition
- ✔ Arranges a full review of your medical condition
- ✔ You will receive a full diagnosis, and comprehensive report with recommendations for any treatment change
- ✔ Health questions answered by an expert
- ✔ Help to find the best doctor for your condition

## Online Portal

- ✔ Register for Doctor Online and e-mail your medical questions confidentially to an expert
- ✔ Receive answers to medical questions within 72 hours
- ✔ 'Health Navigator' helps you check your symptoms and get trusted advice
- ✔ Extensive library of wellbeing tools, videos and literature
- ✔ Access to FindBestDoc and FindBestCare
- ✔ Get details of up to three expert consultants to provide you with appropriate treatment
- ✔ Medical and travel arrangements made if you choose treatment outside of the UK

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<sup>1</sup> Free for all service users as the Support Service costs are absorbed with the Group Insurance policy premium.

<sup>2</sup> Immediate family includes any spouse, partner, parent or sibling living in the same household; any legal dependant under the age of 21 and in full time education; or any other legal dependant who is dependent on the member because of disability.



Access the  
Second  
Medical  
Opinion  
by calling

0800  
085  
6605

Register at

canadalife.  
askbestdoctors.  
com

In partnership with



Our forms are available to download from our website: [www.canadalife.co.uk/group/secondmedicalopinion](http://www.canadalife.co.uk/group/secondmedicalopinion)  
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