

Why choose Canada Life Group Critical Illness

UK SIZE AND STRENGTH

- Over 40 years' experience in the UK group risk market and part of Great-West Lifeco Inc., one of North America's biggest life insurers with assets under administration of £756 billion¹
- 'AA' Insurer Financial Strength Standard & Poor's rating²
- 24,800 policies in force²
- 2.84 million lives covered²
- Second largest provider of Group Critical Illness with 29.2% market share³

¹Great West Lifeco Annual Statement 2017

²Great West Lifeco Financial Ratings

³As at 31 December 2017 (Swiss Re Group Watch 2018)

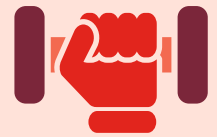
AWARDS & RECOGNITION

- **ORC International** – Best Overall Provider 2012-2017
Best Overall Service 2009-2017
- **Health Insurance Awards** – Best Group Risk Provider 2013-2017
- **ILP Moneyfacts** – Best Group Protection Provider 2012, 2014, 2015, 2016 and 2017



FINANCIAL STRENGTH

- Canada Life holds superior credit ratings from all the major rating agencies through our parent company, Great West Lifeco Inc.



CLAIMS

- A claims helpline is available during business hours and an online claim guide is available 24/7 to help ensure claims are valid before submission



CLASS

- Canada Life's market-leading Group Insurance administration platform. Quote, place risk and manage renewal accounts entirely online – quote to on-risk can take as little as 15 minutes
- CLASS now holds 11% of all schemes in the Group Insurance market⁴
- Employers have access to our BusinessCare service when they purchase Critical Illness on CLASS, which provides 24/7 legal and business support

class™

COVER

- Up to 41 illnesses can be covered (13 core and 28 additional) in line with the standard definitions of the Association of British Insurers (ABI)
- Generous free cover levels mean that for schemes with over 10 members no medical underwriting will ever need to be undertaken for non-discretionary entrants



SUPPORT SERVICES

Second Medical Opinion

- Expert second medical opinion service, providing access to over 53,000 leading consultants worldwide
- Online GP service providing answers in 72 hours
- Available 24/7 to insured employees and their family who live in the same household

Personal Nurse Service

- Personal Nurse Service that provides practical and emotional support when it's needed most
- A nurse will contact the claimant once a claim is made to offer their support for as long as it's needed
- The nurse will remain available even if the claim is not accepted

Treatment Sourcing Service

- Treatment Sourcing provides access to convenient private healthcare at competitive prices
- Access to over 20,000 consultants around the UK
- Available to both insured and non-insured employees

BusinessCare (CLASS ONLY)

- Business and legal advice service to give employers the tools they need to comply with employment law, follow best HR practice and trade safely
- Unlimited 24/7 telephone access to qualified lawyers
- Legal document preparation and review

Sources 4 Number of CLASS schemes at 31 December 2017 cross-referenced with total schemes in market (according to Swiss Re Group Watch 2018)

Canada Life Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

GRP813-618R



Canada Life
Group Insurance