Control

Canada Life's Automated Self-Service (CLASS)

What is CLASS?



Take control of your portfolio

Quote, renew and administer your group protection policies anywhere, anytime.

CLASS gives you complete end-to-end control over your portfolio, leaving you to focus on the important things, like looking after your clients.



It's not just your clients who will see the immediate benefits of CLASS.

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Speed

Get the job done quicker. Create more time to grow your portfolio.

- Sign up immediately no waiting for login details
- Instant quotes, accounts and forms
- Just 15 minutes to quote and put a policy on-risk

Efficiency

Let technology handle the paperwork. We'll even remove any trust complexities with our Registered Master Trust, or Excepted Solution Trust.

- 18 reports on all your CLASS and non-CLASS policies with just a few clicks
- Quote, administer and renew all in one place
- Higher free cover levels less underwriting and admin



CLASS holds over 12% of all group insurance policies in the UK



Swiss Re 2023 & Canada Life MI

Want a quick quote?



Cost

Admin costs become a thing of the past. Give your clients the best deal, every time.

- Low cost policies start at just £480pa
- Three year rate guarantee, instead of the standard two years
- Reduced policy fees on all products



Reduced cost doesn't mean reduced quality. Your clients get a range of extras for using CLASS.

- Wide range of employee and employer Support Services
- WeCare on every CLASS policy
- Market-leading customer service at every step

Features

Packed with time-saving features, CLASS is the smarter way to manage your portfolio.

Quotes

Quickly create a quote for new CLASS schemes.

- 2 100 lives
- Multiple benefit options for all three products Life Insurance, Income Protection and Critical Illness
- Pre-existing medical loadings and non-medical restrictions waived, below the free cover level
- Less manual input our intelligent system automatically recognises job titles

Renewals

Complete your client's renewal in minutes. Simply upload the employee data and CLASS will do the rest.

- Instant accounts
- Rate review year? CLASS will automatically produce a quote before you renew

Documents

Safely store your clients' most important documents, ready to download whenever you need them. Get instant access to pre-populated forms, including:

- Proposal forms
- Accounts
- Policy documents
- Invoices
- Direct Debit mandates
- And more

Reports

Get information on all your CLASS and non-CLASS policies in one place. Immediate access to 18 reports, including:

- Scheme overview
- Medical underwriting decisions
- Invoices and premiums paid
- Commission report
- And more

Want to learn more?

Take a look at our <u>CLASS User</u> <u>Manual</u>. It gives you step-by-step instructions on every area of CLASS.



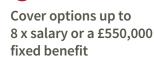
Group Life Insurance

Peace of mind for employees and their loved ones.

Key Features

Support Services

CLASS policies come with a range of Support Services.*



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Enhanced £550,000 minimum free cover level

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Six month redundancy cover as standard

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Master Trust or Excepted Solution Trust available on all policies

Bereavement Counselling

Losing someone close can be devastating – no one should go through it alone. Our bereavement counselling service provides up to four telephone sessions with a qualified counsellor.**

Probate Helpline

Our probate Helpline provides access to probate experts who can help employees with matters such as advice on contents of a will, administration of estate, finding missing beneficiaries, applications for Grants of Representation, deeds of renunciation and applying for probate.

WeCare (CLASS only)

WeCare is a 24/7 online GP, mental health support service, a get fit programme, legal and financial guidance, plus much more. Using their phone, tablet or desktop, employees and their families have 24/7 access to thousands of experts.

Toothfairy

Toothfairy is the UK's first health regulated, smart dental app. Designed by dentists and partnering with real dentists in the UK, Toothfairy provides instant access to advice, guidance, and prescriptions..

myStrength

myStrength is a mental wellbeing app, designed to help employees overcome life's challenges. Support is personalised based on their preferences, helping them to tackle specific issues in their lives.

Get started

Simply **log in** and you're ready to go

Visit **canadalife.co.uk/class** and get started



 These services are non-contractual benefits provided through Canada Life and can be altered or withdrawn at any time.

** Adults (18+) receive, based on clinical assessment, up to 4 structure telephone sessions. Children (under the age of 18) are eligible for a 90-minute session.

Group Income Protection

Protecting employers and employees from the effects of long-term illness and injury.

Key Features

Support Services

CLASS policies come with a range of Support Services.*

Cover options up to 75% of salary

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Enhanced £75,000 minimum free cover level

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National Insurance and pension scheme contributions can also be covered

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Limited claim payment periods 2, 3 & 5 years

) WeCare (CLASS only)

WeCare is a 24/7 online GP, mental health support service, a get fit programme, legal and financial guidance, plus much more. Using their phone, tablet or desktop, employees and their families have 24/7 access to thousands of experts.

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Second Medical Opinion

This service provides access to over 50,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.

Early Intervention Service

Early Intervention Service offers day-one absence management support. If an insured employee is absent, employers can call our helpline for immediate support and guidance.

Toothfairy

Toothfairy is the UK's first health regulated, smart dental app. Designed by dentists and partnering with real dentists in the UK, Toothfairy provides instant access to advice, guidance, and prescriptions..

myStrength

myStrength is a mental wellbeing app, designed to help employees overcome life's challenges. Support is personalised based on their preferences, helping them to tackle specific issues in their lives.

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Group Critical Illness

Financial peace of mind when an employee is diagnosed with a serious illness.

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Key Features

Support Services

CLASS policies come with a range of Support Services.*

Cover options up to £500,000

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£500,000 free cover level for 10+ lives

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Optional additional illnesses can be added to the core illnesses covered on all policies

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Children's cover on every policy

WeCare (CLASS only)

WeCare is a 24/7 online GP, mental health support service, a get fit programme, legal and financial guidance, plus much more. Using their phone, tablet or desktop, employees and their families have 24/7 access to thousands of experts.

Personal Nurse Service

The Personal Nurse Service provides long-term practical and emotional support over the phone with the same qualified nurse, for employees who make a Critical Illness claim.

Second Medical Opinion

This service provides access to over 50,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.

Toothfairy

Toothfairy is the UK's first health regulated, smart dental app. Designed by dentists and partnering with real dentists in the UK, Toothfairy provides instant access to advice, guidance, and prescriptions..

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About Canada Life

We provide support when it's needed most

We are Canada Life Group Insurance, the UK's largest provider of group insurance. We have over 50 years' experience covering thousands of businesses throughout the UK.

Our mission is to help people when they need it most, so we specialise in three products that help employers do exactly that –



Critical Illness cover

We now support



2.98M UK Employees*

£353BN in benefits*

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We are the biggest provider of Group Insurance in the UK*

* Swiss Re Group Watch 2023 (as at 31 December 2022)



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