

Group Critical Illness

Product Summary

What does Group Critical Illness provide?

A tax-free lump sum if an employee is diagnosed with a condition covered by the policy and survives for a set period of time.

The diagnosis of a serious illness, such as cancer or heart disease, is a devastating event for thousands of people every year. Our Group Critical Illness product provides both financial and emotional support if an employee suffers from a life-changing illness. It's a financial safety net that helps to ease the financial pressure that can come with serious illness.

Group Critical Illness is also available through our online platform CLASS, for schemes that cover two to 100 employees. CLASS offers enhanced terms and complete end-to-end control of your Canada Life policies.

Have a question?

Call us
0345 223 8000



Visit
www.canadalife.co.uk/group



	Standard Product	CLASS Product
Quotation validity	Underlying rates are guaranteed for three months.	Underlying rates are guaranteed for three months.
Minimum lives	Five.	Two.
Maximum lives	Unlimited.	100.
Minimum premium	£1,000 p.a.	£480 p.a.
Commission	Up to a maximum of 30%.	Up to a maximum of 30%.
Premium frequency	Annual or monthly.	Annual or monthly.
Companies House number required	No.	Yes.
Costing basis	5 – 19 lives – single premium. 20+ lives – unit rated.	2 – 9 lives – single premium. 10+ lives – unit rated.
Rate guarantee period	Typically two years.	Three years.
Entry	Flexible.	Immediate after 0 to 6 months' service, or 1-5 years' service.

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Eligibility	Flexible.	Fully inclusive, or compulsory by classification (e.g. 'all managers'). Can also be pension scheme membership linked.
Benefit categories	Unlimited.	Maximum of eight categories. If there is more than one category, each must contain at least two members.
Participating employers allowed?	Yes.	Yes.
Overseas cover?	Can be provided for those working in any of the Scheduled Territories, or those overseas on holiday or business travel. Cover for those working outside the Scheduled Territories may be possible, subject to agreement.	Can be provided for those working in any of the Scheduled Territories, or those overseas on holiday or business travel.
Benefit basis	Benefits can be calculated as a multiple of salary (e.g. 2x salary), or as a fixed benefit (e.g. £100,000), subject to a maximum of £500,000.	Benefits may be calculated as a multiple of salary of 1-4x (e.g. 2x salary), to a maximum of £500,000; or a flat benefit (e.g. £10,000) to maximum of £100,000.
Children's cover	Cover is automatically provided for a member's child who is under 18 years old, or under 22 if in full-time education, limited to the lesser of 25% of the member's own benefit or £25,000.	Cover is automatically provided for a member's child who is under 18 years old, or under 22 if in full-time education, limited to the lesser of 25% of the member's own benefit or £25,000.
Salary definitions	Flexible.	On either a daily or annual increment basis: <ul style="list-style-type: none"> • Basic salary • Basic salary plus other earnings from the employer (such as overtime, bonus, commission or directors' fees) averaged over a three year period • Total P60 earnings in the preceding year • Basic salary plus specific sacrificed elements
Partner cover	Cover can be provided for a member's partner at an additional cost, limited to the lesser of the member's own benefit or £150,000. Partner includes legal spouse, civil partner or anyone co-habiting for at least six months provided they are financially dependant or interdependent.	Cover for a partner is not available via CLASS.
Core illnesses	Canada Life insures 12 'core' illnesses.	Canada Life insures 12 'core' illnesses.
Additional illnesses	Option to add different additional illnesses at an extra cost. <ul style="list-style-type: none"> • 26 additional illnesses, and/or • an extension to the standard cancer definitions so that a second and subsequent cancer is covered, and/or • 6 additional child specific illnesses. 	An additional 26 illnesses can be covered at an additional cost. An extension to the cancer definition and the additional child specific illness aren't available via Class.

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Total Permanent Disability (TPD)	<p>Can be covered at an additional cost under one of the following bases:</p> <ol style="list-style-type: none"> 1. 'Own occupation' / 'Unable to do their own occupation ever again' 2. 'Suited occupation' / 'Unable to a suited occupation ever again' 3. 'Unable to look after themselves ever again'* <p>*TPD cover is available to spouses/civil partners, but only on definition 3. TPD cover is not available for children.</p>	TPD cover is not available via CLASS.
Free cover level	<p>2 – 9 lives: £50,000 x number of lives. 10+ lives: £500,000.</p>	<p>2 – 9 lives: £50,000 x number of lives. 10+ lives: £500,000.</p>
Medical underwriting	We will attempt to allow for future increases through the provision of a forward underwriting bar.	We will attempt to allow for future increases through the provision of a forward underwriting bar.
Temporary cover	Cover will remain in place for a member while underwriting is ongoing for a period of 120 days for benefits up to £500,000.	Cover will remain in place for a member while underwriting is ongoing for a period of 120 days for benefits up to £500,000.
Survival period	14 days.	14 days.
Pre-Existing Conditions Exclusion (PECE)	No benefit will be payable under the policy in respect of an insured illness (or a repeat of the same insured illness) which was first diagnosed, treated, or which was known to have existed by the insured person, prior to entry to the employer's group critical illness scheme or date of inclusion of the illness in the policy, if later.	No benefit will be payable under the policy in respect of an insured illness (or a repeat of the same insured illness) which was first diagnosed, treated, or which was known to have existed by the insured person, prior to entry to the employer's group critical illness scheme or date of inclusion of the illness in the policy, if later.
Related conditions exclusion	Many conditions have a specified set of other illnesses which we consider related. Claims may not be payable if the employee has previously suffered a related condition. See the Technical Guide for full details.	Many conditions have a specified set of other illnesses which we consider related. Claims may not be payable if the employee has previously suffered a related condition. See the Technical Guide for full details.

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Other exceptions	<p>No benefits will be payable for certain illnesses, where they are a direct or indirect result of alcohol/drug abuse or self-inflicted injury.</p> <p>In respect of a child no benefits will be paid if intentionally harmed by their parent or guardian.</p>	<p>No benefits will be payable for certain illnesses, where they are a direct or indirect result of alcohol/drug abuse or self-inflicted injury.</p> <p>In respect of a child no benefits will be paid if intentionally harmed by their parent or guardian.</p>
Second claims	<p>If a member suffers a second insured illness, then a second claim may be payable. No more than two claims will be paid per member, and only one claim may be paid in respect of a member's child or spouse/partner/civil partner. Partner or child claims will be paid, subject to agreement, even if two claims have been made by the member.</p>	<p>If a member suffers a second insured illness, then a second claim may be payable. No more than two claims will be paid per member, and only one claim may be paid in respect of a member's child. Child claims will be paid, subject to agreement, even if two claims have been made by the member.</p>
Temporary absence	<p>Cover may continue during a period of temporary absence from active employment. If premiums continue to be paid, we will cover a member:</p> <ul style="list-style-type: none"> • during any period of illness, disablement or statutory leave • for up to 3 years for any other reason 	<p>Cover may continue during a period of temporary absence from active employment. If premiums continue to be paid, we will cover a member:</p> <ul style="list-style-type: none"> • during any period of illness, disablement or statutory leave • for up to 3 years for any other reason
Cease age	<p>Flexible to 70.</p>	<p>65, 70 or the greater of 65 and State Pensionable age.</p>

Support Services

What's included?

At Canada Life, we believe insurance is about much more than just a financial benefit. So we've provided employers and their employees with a comprehensive set of Support Services.¹



Personal Nurse Service

The Personal Nurse Service provides long-term practical and emotional support over the phone with the same qualified nurse, for employees who make a Critical Illness claim.

The Personal Nurse Service will contact an employee after a Group Critical Illness claim is submitted.



Second Medical Opinion

The Second Medical Opinion service provides access to over 50,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.

Call **0800 085 6605** or register online at canadalife.askbestdoctors.com



WeCare (CLASS only)

WeCare looks after your employees' wellbeing with a 24/7 UK-based online GP, mental health counselling, a get fit programme, legal and financial guidance, plus much more. Using their phone, tablet or desktop, employees and their immediate families² have 24/7 access to thousands of experts.

We'll send you a unique access code via your adviser.

Use our [employee flyer](#) to pass the code onto employees, along with more information about how WeCare can help.



Toothfairy

Toothfairy is the UK's first health regulated, smart dental app. Designed by dentists and partnering with real dentists in the UK, Toothfairy provides instant access to advice, guidance and prescriptions, all from the comfort of your employees' homes.

Toothfairy can be accessed 24/7 via the '**Toothfairy**' app.



myStrength

myStrength is a mental wellbeing app. Employees can choose the support they need and get free personalised guidance to help them and their immediate family members³, who are aged 16+, overcome life's challenges.

myStrength can be accessed 24/7 through the '**Teladoc myStrength**' app, or online at www.mystrength.org.uk.

These services are non-contractual benefits provided through Canada Life and can be altered or withdrawn at any time.

¹ All Support Service costs are absorbed within the Group Insurance premium.

² Immediate family includes any spouse, partner, parent or sibling living in the same household; any legal dependant under the age of 21 and in full time education; or any other legal dependant who is dependent on the member because of disability.

Visit our website www.canadalife.co.uk/group
to find out more about our Support Services

This document is for intermediary use only and is intended as an overview of our Group Critical Illness products. Please refer to our Group Critical Illness standard Technical Guide (TGGCISTD0124) and eProduct Technical Guide (TGGCICLAS0124) for full details of our terms and conditions.



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Registered Office: Canada Life Place, Potters Bar, Hertfordshire EN6 5BA

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