

# Second Medical Opinion

## Expert medical support

**The Second Medical Opinion service provides access to over 50,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.**

If faced with a health problem, most of us want to have a clear understanding of what's wrong. The Second Medical Opinion service ensures you are getting the best available medical advice. This support service is provided free of charge<sup>1</sup> and can be accessed as many times as you like.

### The service includes:

#### Access an expert:

Get a second opinion from one of 50,000 leading consultants worldwide

- ✓ We find a leading consultant based on the employee's condition
- ✓ The consultant will review the case and arrange a view of the employee's medical records if needed
- ✓ The employee receives a second opinion on their diagnosis or treatment, all set out in a comprehensive report

#### Online Portal:

- ✓ Ask a doctor questions online and receive answers in 72 hours
- ✓ Employees can check their symptoms online using the health navigator
- ✓ Extensive library of wellbeing tools, videos and literature
- ✓ Access to FindBestDoc and FindBestCare, which help employees find the best doctors and hospitals for their condition

### FREE<sup>1</sup> to use for:

- ✓ All UK-based employees covered by a Group Income Protection or Critical Illness policy.
- ✓ Your immediate family members, which includes any spouse, partner, parent or sibling living in the same household; any legal dependant under the age of 21 and in full time education; or any other legal dependant who is dependent on the member because of disability.



<sup>1</sup> Free for all service users as the Support Service costs are absorbed with the Group Insurance policy premium. These services are non-contractual benefits provided through Canada Life and can be altered or withdrawn at any time.

More information is available on our website: [www.canadalife.co.uk/group](http://www.canadalife.co.uk/group)

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