

Second Medical Opinion

Expert medical support

The Second Medical Opinion service provides access to over 50,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.

If faced with a health problem, most of us want to have a clear understanding of what's wrong. The Second Medical Opinion service ensures you are getting the best available medical advice. This support service is provided free of charge¹ and can be accessed as many times as you like.

The service includes:

Access an expert:

Get a second opinion from one of 50,000 leading consultants worldwide

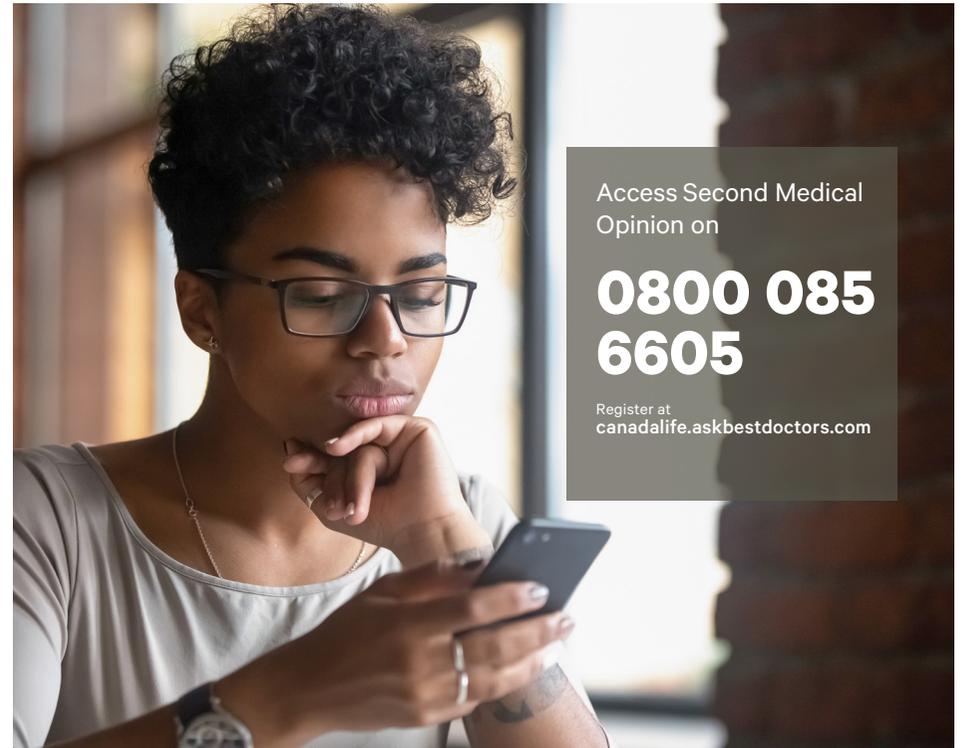
- ✓ We find a leading consultant based on the employee's condition
- ✓ The consultant will review the case and arrange a view of the employee's medical records if needed
- ✓ The employee receives a second opinion on their diagnosis or treatment, all set out in a comprehensive report

Online Portal:

- ✓ Ask a doctor questions online and receive answers in 72 hours
- ✓ Employees can check their symptoms online using the health navigator
- ✓ Extensive library of wellbeing tools, videos and literature
- ✓ Access to FindBestDoc and FindBestCare, which help employees find the best doctors and hospitals for their condition

FREE¹ to use for:

- ✓ All UK-based employees covered by a Group Income Protection or Critical Illness policy.
- ✓ Your immediate family members, which includes any spouse, partner, parent or sibling living in the same household; any legal dependant under the age of 21 and in full time education; or any other legal dependant who is dependent on the member because of disability.



¹ Free for all service users as the Support Service costs are absorbed with the Group Insurance policy premium.

More information is available on our website: www.canadalife.co.uk/group

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