

Group Critical Illness

Support Services

We believe insurance is about more than money. It's about helping people when they need it most. That's why we include a range of Support Services with all our products, at no extra cost.

What's Included?



Second Medical Opinion

This service provides access to over 50,000 leading consultants worldwide. They offer second opinions on diagnoses and treatments for almost any condition.

Who can use it?

- UK-based employees covered under a Group Critical Illness policy
- Immediate family members of the employee¹



Personal Nurse Service

The Personal Nurse Service provides long-term practical and emotional support over the phone with the same qualified nurse, for employees who make a Critical Illness claim.

Who can use it?

- UK-based employees claiming under a Group Critical Illness policy
- Immediate family members of the claimant can access support²



BusinessCare CLASS only

BusinessCare is an online and telephone-based legal advice service. A team of qualified solicitors offer expert advice on issues ranging from employment law, to health and safety.

Who can use it?

- All employers with a CLASS policy. Please ask your adviser for more information

Save with Canada Life

Employers save money and improve their benefits package with our Group Critical Illness policies.

	Support Service Cost	Cost per Employee (if available to purchase)
Personal Nurse Service	Included free	£75 ³
Second Medical Opinion	Included free	£95 ⁴
Total	Included free	£170

- 1 Immediate family includes any spouse, partner, parent or sibling living in the same household; any legal dependant under the age of 21 and in full time education; or any other legal dependant who is dependent on the member because of disability.
- 2 Immediate family includes spouse, partner, parents, siblings or children under 21, in full time education, who live at the member's normal address of residency.
- 3 RedArc 2016. Not available retail. Cost per employee is for illustration purposes only.
- 4 BestDoctors® 2016. Estimated standalone cost for an employee and their family to access the Second Medical Opinion Support Service.

Any questions?

Call us on 0345 223 8000



More information is available on our website: www.canadalife.co.uk/group

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