

# Group Life Insurance

## Support Services

We believe insurance is about more than money. It's about helping people when they need it most. That's why we include a range of Support Services with all our products, at no extra cost.

## What's Included?



### Bereavement Counselling

Bereavement Counselling offers unlimited access to a 24/7 bereavement helpline, and up to four face-to-face or structured telephone sessions with a qualified counsellor.

#### Who can use it?

- UK-based employees covered under a Group Life Insurance policy
- Immediate family members if the employee passes away<sup>1</sup>
- Colleagues in the workplace



### Probate Helpline

The Probate Helpline provides access to probate experts covering family disputes, validity of wills, power of attorney and obtaining probate, available Monday to Friday 8am to 8pm.<sup>2</sup>

#### Who can use it?

- UK-based employees covered under a Group Life Insurance policy
- Immediate family members if the employee passes away<sup>3</sup>



### BusinessCare CLASS only

BusinessCare is an online and telephone-based legal advice service. A team of qualified solicitors offer expert advice on issues ranging from employment law, to health and safety.

#### Who can use it?

- All employers with a CLASS policy. Please ask your adviser for more information

## Save with Canada Life

Employers save money and improve their benefits package with our Group Life Assurance policies.

	Support Service Cost	Cost per Employee (if available to purchase)
Bereavement Counselling	Included free	£15 <sup>4</sup>
Probate Helpline	Included free	£15 <sup>4</sup>
Total	Included free	£30

- <sup>1</sup> Immediate family of deceased member which includes spouse, partner, registered civil partner, parents, siblings, children over 16 or carer.
- <sup>2</sup> Service is unavailable over bank holidays.
- <sup>3</sup> Immediate family of deceased member which includes spouse, partner, registered civil partner, parents, siblings, children over 16 or carer. It also includes anyone who is dealing with the deceased member's estate.
- <sup>4</sup> LifeWorks 2017. Estimated standalone cost per employee for the Bereavement Counselling and Probate Helpline Support Service.

Any questions?

Call us on 0345 223 8000



More information is available on our website: [www.canadalife.co.uk/group](http://www.canadalife.co.uk/group)

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